Splashtop Remote Support

Cost-effective and powerful endpoint monitoring and management solution for MSPs and IT Professionals.

The best unattended remote support solution

Splashtop Remote Support is a best-in-class remote support tool that helps you to simplify IT and support operations with dashboard insights, automation, and secure remote access from any device, at any time.

Key features and benefits

- **Unlimited Technicians** - All packages include unlimited technicians, unlimited devices to remote from, and unlimited concurrent sessions.
- **High Performance** - Experience fast, high resolution streaming with low latency.
- **Robust Security** - Get secure infrastructure, intrustion protection, SSL/AES 256 bit encryption and other advanced security features.
- **Top Features** - Transfer files, chat with users, remote print, remotely wake devices, and more.
- **Access from Any Device** - Remote into any of your clients' Windows, Mac, or Linux computers from your Mac, Windows, iOS, Android, or Chromebook device.
- **Deploy and Manage Endpoint Security** - Protect your managed Windows and Mac computers with Splashtop Antivirus powered by Bitdefender! Purchase, deploy, and manage antivirus directly from your Splashtop console. View protection status, threat count, manage custom policies, and more.
- **Easy Deployment** - Just create your own deployment package and send the download links to your clients to install.
- **User Management and Grouping** - Add the rest of your internal team to your account. Set their roles and access permissions. Organize your computers into groups to make managing them much easier.
- **Endpoint Monitoring and Management** - Get popular management features like alerts, remote commands, update management, 1-to-Many actions, view system inventory, unattended android access, and event logs without the cost of a full remote monitoring and management solution.
- **Enable End-User Remote Access** - Create up to 50 end-user accounts to provide those users with remote access to their computers that are managed under your plan.

Who benefits?

- IT teams can simplify and automate endpoint monitoring and management of corporate devices.
- MSPs can access, monitor, and manage all of their clients' devices remotely through a centralized console.
- Technicians can provide remote support and work from anywhere, on any device.

Supported environments

> **"It's the combined aspects of security and control over how we want to deploy remote support to different groups. The policies and groupings within Splashtop are truly powerful."**
>
> **Christopher Hagman**
> Team Manager of IT and Cloud at Monitor ERP

# The best price guaranteed. No forced upgrades or confusing pricing plans.

Splashtop Remote Support

Packages start at 25 computers with **unlimited technicians**

Features include:

- Unlimited Technicians
- Unlimited Concurrent Sessions
- Fast Remote Access
- Unattended Remote Control
- File Transfer (including Drag-and-Drop)
- Remote Print
- Chat
- Remote Wake
- Remote Reboot
- Session Recording
- Multi-Monitor Support (including Multi-to-Multi)

- Priority Technical Support
- Configurable Alerts/Actions
- Windows Updates
- System Inventory
- Event Logs
- Alerts for Windows Events
- Remote Command
- Scheduled Reboot
- Unattended Android Access
- Remote Access to Chromebooks
- 1-to-Many
- Enable End-User Remote Access

Visit **splashtop.com/pricing** to learn more, try for free, and purchase.
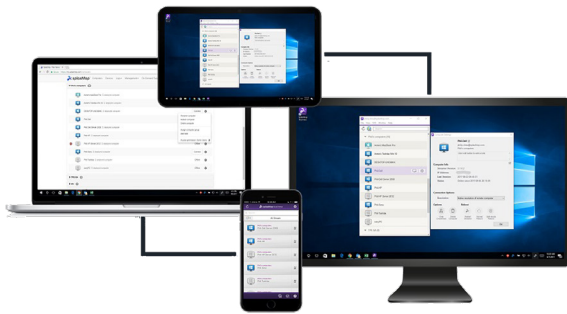
Web console for user and device management. Access and manage computers via desktop and mobile apps.

Learn more at **splashtop.com/remote-support**