



Features	Enterprise	Bomgar/BeyondTrust
All-in-one Remote Access & Remote Support Solution	✓	✗
Flexible End-user & Technician Licensing	✓	✗
Implementation & Training Services	✓	✓
Cloud & On-prem Deployment	✓	✓
Security		
256-bit AES encryption	✓	✓
Two-step verification	✓	✓
Require Windows or Mac password option	✓	✓
Device authentication	✓	✓
Lock keyboard and mouse on remote computer	✓	✓
Request permission upon connection	✓	✓
Set browser timeout	✓	✓
Access with granular permissions, scheduled access and easy management by groups, roles, and individual levels	✓	✓
SSO / SAML Integration - Authenticate through SSO/SAML. Supports Okta, Azure AD, ADFS, JumpCloud, OneLogin, Workspace ONE, G-Suite, TrustLogin, and more	✓	✓
Cloud session recording	✓	✓
IP whitelisting	✓	✓
SIEM Integration	✓	✓
Watermark	✓	✓
Broad-Device Support		
Windows, Mac, Linux	✓	✓
iOS, Android	✓	✓
Chromebook	✓	✓
POS Systems	✓	✓
Install App on Unlimited Devices to Remote In From	✓	✓
Attended and Unattended Support		
1-to-Many Actions (including system reboot, windows updates, remote command, script execution and more)	✓	✓
Group Policies	✓	✓
Admin Dashboard & Silent Monitoring	✓	✓
In-session voice call	✓	✗
System Inventory & Reporting	✓	✓
Customization & Branding	✓	✓
SOS Call	✓	✓
Session Queue	✓	✓
Remote Camera Sharing	✓	✓
AR to Enable Annotation	✓	✓
Launch a remote session from within your incident, ticket or chat. Works with ServiceNow, Zendesk, Freshservice, Freshdesk, Autotask PSA, Spiceworks Helpdesk, Microsoft Teams and more	✓	✓
Remotely access computers and servers via RDP, VNC, or SSH	✓	✓
Productivity Features		
Chat	✓	✓
File Transfer	✓	✓
Session Sharing	✓	✓
YUV 4:4:4 (better color accuracy)	✓	✗
HID Device/Stylus Support	✓	✗
Microphone Passthrough	✓	✗
Ultra high quality audio (256k or 384k)	✓	✗
Virtual Audio Driver for VMs	✓	✗
Endpoint Management		
Autonomous Endpoint Management: Simplify and automate endpoint management with policy enforcement, OS and third-party patch management, alerts, automated remediation via smart actions, inventory reporting and more	✓	Available with 'Endpoint Privilege Management' with policy controls and reporting
Endpoint Security: Integrated Splashtop AV with Bitdefender, and GravityZone EDR for endpoint protection	✓	Lacks native endpoint security or integration like AV and EDR