

# Splashtop Enterprise for Remote Labs



**The best-value, enterprise-class all-in-one remote access and remote support solution for students, faculty members, staff and IT**

Enhance your education program with fast, secure and simple remote access.

## All-in-One Remote Access and Support Solution with Robust Security and High Performance

Leverage the power of Splashtop's secure technology to not only give students and faculty members remote access to lab computers but also enable IT to remotely access, manage, and support devices.

### Key Features and Benefits

- **High Performance** - [4K streaming at 40fps](#) and iMac Pro Retina 5K streaming at low latency. Reduced CPU utilization provides more headroom to process applications. Settings can be fine-tuned to get optimal performance. Optimized encoding and decoding engine takes advantage of the latest hardware acceleration from Intel, NVIDIA, AMD.
- **Secure Connections** - Secure infrastructure, intrusion protection, SSL/AES 256 bit encryption and other [advanced security features](#).
- **Broad Device Support** - Remote into your Mac, Windows or Linux computer from any Mac, Windows, iOS, Android, or Chromebook device.
- **Unattended Android/ Rugged IoT Support** - Splashtop Enterprise provides remote access and remote support to any Android device from any computer or mobile device even without an end-user present. Android devices include smart phones, tablets, POS devices, kiosks, set top boxes and more.
- **Multi-Monitor Support** - Remote into multiple monitors connected to your workstations.
- **Scheduled Access** - Schedule times for when users can remotely access computers.
- **In-session Features** - Users can transfer files, chat, record session, and much more during a remote session.
- **Microphone Passthrough** - Users can transmit input via local microphone to the remote computer as the microphone input (Windows only).
- **USB Device Redirection** - Redirect a USB device (smart card reader, security key, stylus/HID device, or printer) on your local computer to the remote computer.
- **Granular Permissions** - Provide granular role-based and user/user group-based permissions.
- **SSO/SAML Integration** - For ease of deployment and centralized authentication, Splashtop Enterprise integrates with Single Sign-On identity providers.
- **Group-based Permissions** - Assign permissions by user/computer groups.
- **Group-admin** - Create group-specific admins.
- **Centralized Admin Console** - IT admins can easily manage remote access to devices through a centralized console.

### Who Benefits?

Educational institutions looking to make on-campus computer resources available to students and faculty members from anywhere as well as provide easy and secure remote support for computers and mobile devices.

- Students and faculty members can remotely access on-campus computers and software from any device, just as they would in person.
- IT departments can remotely access, manage, and support unattended computers. They can also support unmanaged, attended computers and mobile devices on-demand.
- Educational institutions can deliver effective remote and hybrid learning programs with Splashtop Enterprise for remote labs.



**Remote and in-person computer labs with Splashtop Enterprise**

## System Requirements

### Client App Requirements

#### Windows

- Windows 11, 10, 8, 7, XP

#### Mac

- Mac OS 10.7 or newer

#### iOS

- iOS 11 or newer

#### Android

- Android 4.0 or newer

### Streamer Requirements (unattended access)

#### Windows:

- Windows 11, 10, 8, 7, XP, and Windows Server 2019, 2016, 2012, 2008, 2003

#### Mac

- Mac OS 10.7 or newer

#### Linux

- Ubuntu, CentOS, RHEL, Fedora

#### Android

- Android 5.0 or newer

### SOS App Requirements

#### Windows

- Windows 11, 10, 8, 7, XP

#### Mac

- Mac OS 10.7 or newer

#### iOS

- iOS 11.0 or newer, iPhone 5s or newer, iPad Air or newer, iPad Mini 2 or newer, iPad Pro, & iPod Touch

#### Android

- Android 5.0 or newer

## Learn more and get started

(On-premise solution available as well)

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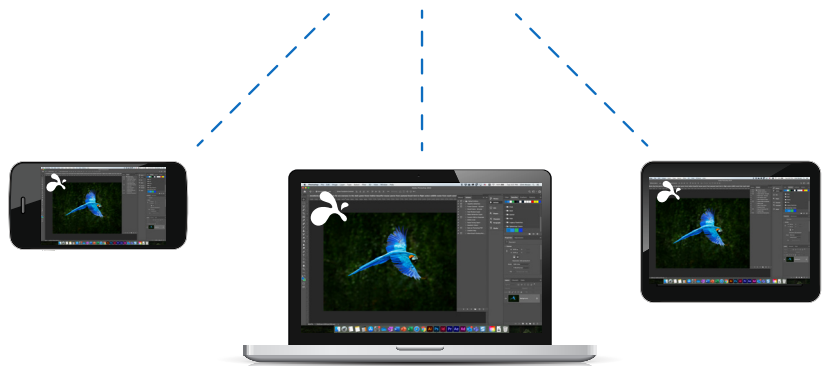
## Remote Support Features (available in technician licenses)

- **Unattended Remote Support** - Unattended, anytime remote access into Windows, Mac, and Linux computers.
- **Attended Remote Support** - Quick, on-demand access to Windows and Mac computers as well as iOS and Android devices with a 9-digit access code. Customize the SOS app with your own logo, color, instructions, and company name.
- **Remote Computer Management** - Send commands to an unattended remote computer's command prompt in the background, view Windows event logs, system/hardware/software inventory, endpoint security, and manage Windows Updates.
- **Configurable Alerts** - Set up alerts to monitor computer status, software installation, memory usage, Windows event logs, and more. Receive alerts via the Splashtop web console and/or by email.
- **Integration with Ticketing and ITSM** - Splashtop Enterprise integrates with leading PSA ticketing and ITSM solutions providing easy access to starting a remote session. Session details are automatically logged in the ticket.
- **Improved On-Demand Support Workflow** - Generate a support link and send it to the end-user to download and run the SOS app. There is no longer the need for the end-user to pass the session code back. Additionally, technicians can see and work off of a support queue that shows the support requests assigned to them, and their status.
- **Support Channels and Technician Management** - Create support 'channels', group technicians, and assign roles and granular session management privileges. Technicians can easily transfer a support session to another channel or specific technician.

## Pricing

Splashtop Enterprise education licensing options include concurrent student licensing for school computer lab access, end-user licensing for faculty and staff, and concurrent technician licensing for IT and Support.

Contact us for pricing. **Save 50%** or more when compared to other enterprise-level remote access and remote support solutions.



Remote control computers and mobile devices as if you are sitting in front of them.