



# Splashtop Enterprise

Remote access and support to meet your advanced business and security needs.



Empower employees to work from anywhere, and IT teams to securely access, support, and manage endpoints. Maximize productivity and elevate IT operations with advanced remote access, robust security measures, streamlined service desk workflows, and comprehensive endpoint management capabilities – all from an intuitive, centralized console.

## Key remote access features

- **High Performance** – Experience an immersive remote experience that mirrors an in-person desktop with high frame rates of 4K streaming up to 60fps, 4:4:4 color mode, and high-fidelity audio. .
- **Secure Connections** – Secure infrastructure, intrusion protection, SSL/AES 256-bit encryption. Compliant with ISO 27001, GDPR, SOC 2, and supports HIPAA, FERPA, PCI, and other industry compliances.
- **Advanced Security and Manageability** – SSO integration, granular permissions, SIEM logging, IP whitelisting, cloud session recording, watermarking and more.
- **Broad Device Support** – Remote into your Mac, Windows or Linux computer from any Mac, Windows, iOS, Android, or Chromebook device.
- **Unattended Android** – Access any Android device from any computer or mobile device even without an end-user present.
- **Scheduled Access** – Schedule times for when users can remotely access computers.
- **In-session Features** – Users can remote into multiple monitors, transfer files, remote print, chat, record session, and more.
- **Microphone Passthrough** – Users can transmit input via local microphone to the remote computer as the microphone input.
- **USB Device Redirection** – Redirect a USB device (smart card reader, security key, stylus/HID device, or printer) from your local computer to the remote computer.
- **Wacom Bridge** – Use Wacom’s pen technology on local and remote computers.
- **Open APIs** – Automate workflows and seamlessly integrate Splashtop into existing applications for smoother IT operations.
- **Splashtop Connector (Add-on)** – Securely bridge RDP, VNC, and SSH connections to computers and servers through Splashtop without using VPN.
- **Splashtop AV (Add-on)** – Protect your endpoints from viruses, malware, and ransomware with powerful antivirus protection powered by Bitdefender.
- **Bitdefender GravityZone EDR (Add-on)** – Enhance your cybersecurity with GravityZone EDR, providing advanced threat detection and response, real-time visibility, and automated remediations to stay ahead of evolving cyber-attacks.

## Who benefits?

- Business professionals can increase their work flexibility and productivity with advanced remote access.
- Technicians can deliver superior IT support experiences with easy and powerful service desk workflows.
- IT and MSP teams can enable end user remote access, monitor, and manage endpoints, and provide service desk support from a centralized console.



## Additional remote support and endpoint management features (available in remote support licenses)

- **Unattended and Attended Remote Support** – Unattended, anytime remote access to managed devices. Quick, on-demand access to Windows, Mac, Chromebook, iOS, Android with a 9-digit SOS access code. Easily customize your own SOS app. Initiate a voice call to the end-user during the remote session.
- **Service Desk** – Efficient on-demand support experience through technician grouping, service channels, instant session invite links, user-initiated support requests via SOS Call and webform widgets, session routing, multi-technician collaboration, granular privilege management, and more.
- **Integration with Ticketing and ITSM** – Integrates with leading PSA ticketing and ITSM solutions providing easy access to starting a remote session. Session details are automatically logged into the ticket.
- **Endpoint Management (Add-on)** – Simplify and automate endpoint management with policy enforcement, OS and third-party patch management, background diagnostic actions, proactive alerts, automated remediation via smart actions, inventory reporting, and more.
- **Splashtop AR (Add-on)** – Connect to off-site locations and resolve issues live with camera sharing and AR annotations.

## Pricing

Splashtop Enterprise is licensed per named remote access user and per concurrent remote support user (includes additional remote support features). Both license types can be combined in a single instance. Annual and multi-year subscriptions are available.

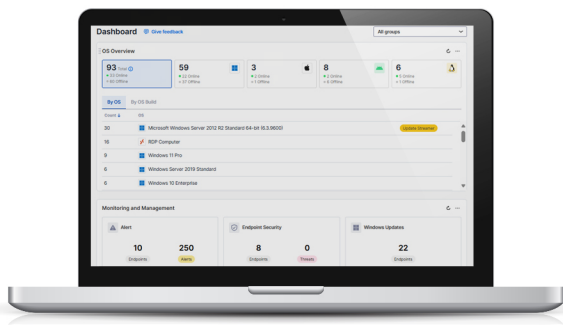
Education licensing options include concurrent student licensing for school computer lab access, end-user licensing for faculty and staff, and concurrent technician licensing for IT and Support.

Contact us for pricing. Save up to 50% or more when compared to other enterprise-level remote access and remote support solutions.

**To learn more, try for free and purchase...**

[splashtop.com/enterprise](https://splashtop.com/enterprise)

(On-premise solution available as well)



**Boost remote productivity, elevate IT support, and streamline endpoint management.**

