



# Splashtop Remote Access

Onboarding Guide



## Welcome to Splashtop Remote Access!

This guide will help you set up and start using Splashtop, your gateway to seamless remote work. With Splashtop Business Access, you can:

- Access your work computer from anywhere, using any device
- Connect to your files, applications, and data securely
- Boost your productivity with high-performance remote access features
- Work flexibly on desktops, laptops, tablets, or smartphones



[splashtop.com](https://splashtop.com)

### Step 1: Create Your Splashtop Account

- Go to [Splashtop Remote Access Page](https://splashtop.com) and click “Free Trial” or “Buy Now” to create your new account
- This will be the main account you use to manage your team



Remote From

### Step 2: Set Up Devices

#### Install Splashtop Business App

- Install on devices you’ll use to connect from and remotely access other computers
- Download the app from [splashtop.com/app](https://splashtop.com/app) on your computer or mobile device
- The Splashtop app is available on your device’s app store ([Windows](#), [Mac](#), [iOS](#), [Android](#) and [more](#))
- You can install the Business App on as many devices as you want



Remote To

#### Install Splashtop Streamer

- Install on computers you want to connect to and remote into.
- For current computer: Use in-app install option for [Windows](#) or [Mac](#)
- For other computers: Login at [my.splashtop.com](https://my.splashtop.com) or [my.splashtop.eu](https://my.splashtop.eu) (depending on where your account is located) > “Add Computer” > Send deployment link



### Step 3: Connect

#### Log into Splashtop Account

- Make sure Streamer and Business App use the same account

#### Connect to Remote Computers

- In Business App, select computer from your list to make the connection



### Step 4: Set Up Your Team (Optional)

#### Invite Team Members

- If setting up for your entire team, [invite members to create their accounts under your main account](#)
- Invited users will receive instructions on installing Splashtop on their devices

#### Assign User Roles

- Define super admins, admins, group-specific admins and members

#### Manage Access Permissions

- Access permissions determine which users have access to a certain computer

If you need any help or still have questions, see our [Help Me Set Up](#) article, or [FAQ](#)

## Remote Access Features

| Splashtop Remote Access Solo                  | Splashtop Remote Access Pro (includes all Solo features, plus) | Splashtop Remote Access Performance (includes all Pro features, plus) |
|---|--|---|
| For individual users                          | For your team  | For the ultimate remote experience                                    |
| Access up to 2 computers                      | Access up to 10 computers per license                          | Access up to 10 computers per license                                 |
| File Transfer (including Drag-and-Drop)       | View multiple remote monitors simultaneously                   | 4:4:4 mode for accurate colors and details                            |
| Print to a local printer from remote computer | Record your Splashtop remote sessions                          | Tune to ultra-high audio bit rates                                    |
| Audio   | Chat (In-session and Outside session)                          | Use stylus devices and pens remotely with full features               |
| Logging                                       | Wake your computer remotely                                    | Connect local USB devices to remote computers                         |
|   | Reboot remote computer from local device                       | Link local microphone to remote computer for real-time app access     |
|   | Annotate remote screen from mobile devices                     | Use Wacom pen's technology across local and remote setups             |

Need advanced security, IT support capabilities and more?  
Check out Splashtop Enterprise. Visit [splashtop.com/enterprise](https://splashtop.com/enterprise) to learn more.

## Why Choose Splashtop?



### High Performance

Get 4K streaming up to 60fps (and iMac Pro Retina 5K streaming) with low latency, and the ability to fine-tune settings.



### Broad Device Support

Access Windows, Mac, or Linux computers from any Windows, Mac, iOS, Android, or Chromebook device.



### Robust Security and Compliance

Splashtop products include the latest security standards, including ISO 27001, SOC 2 compliance and support for PCI, GDPR, HIPAA.



### Best Value

Splashtop offers best-in-class solutions at prices that are up to half of competitors.



### World Class Customer Service

Dedicated support team available for any issues or questions, ensuring smooth onboarding and continued usage.

Purchase online at [splashtop.com/remote-access](https://splashtop.com/remote-access) - [Detailed Feature List](#)

**Splashtop Sales** - 1.408.886.7177 or [sales@splashtop.com](mailto:sales@splashtop.com)

**Splashtop Support** - 1.408.610.1631 or [splashtop.com/support](https://splashtop.com/support)

