Splashtop Remote Support Features



icensed per concurrent user 0 concurrent remote access sessions tittended/quick support fo or-demand access to unmanaged Windows or Mac computers with a 9 digit access code tittended/quick support fo or-demand access to unmanaged Windows or Mac computers with a 9 digit access code tittended/quick support fo or-demand access to unmanaged Windows or Mac computers with a 9 digit access code tittended/quick support fo or-demand access to unmanaged Windows or Mac computers with a 9 digit access code tittended/quick support for nemotely view IOS (11 and later) and Android (5 or later) screens tittended/quick support for nemotely view IOS (11 and later) and Android (5 or later) screens tittended/quick support for hole support for Apple Silicon (M1,M2,M3,M4) veb console for device and user management ogging of connections and activity veb console for device and user management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors 56-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equire functioning hat (in-session) sesion recording uit ransofer (includ	
ttended/quick support for on-demand access to unmanaged Windows or Mac computers with a 9 digit access code ttended support to remotely view iOS (11 and later) and Android (5 or later) screens temotely access and control Samsung, LG and Lenovo devices as well as Android devices running Android 8 or later, such as Asus, Essentia tuawei, Honor, Motorola, Nokis, OPPO, Sony, Xiaomi, and ZTE apport for accessing devices fem Blackberg, Blaebit C, danp, Cphetab, Hengwell, Intermec, Janam, NetGen, Pansonc, Sonin, Unitech, Zeba is available in aur "Splashtep for Ruggel 8 (07) solu ast remotel access with HD quality emotely access computers and servers running Windows XP/7/8/10, Windows Server 2003, 2008, 2012, 2016, 2019, and macOS 10.10+, native support for Apple Silicon (M1,M2,M3,M4) Veb console for device and user management ogging of connections and activity effine super admins, admins, group-specific admins and members leser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors S-b-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equies termission upon connection tevice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) fulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technician scan mente into one machine Whiteboard - annotate the remote computer screen from iPad and Android tablets lie-ony Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aurch a remote session ferm within your incident, ticket or chat. Works with Zendesk, Freshervice, Freshdesk, utotas ASA, Spiceworks Helgdeeks, Salesforce and Microsoft Teams	
ttended support to remotely view iOS (11 and later) and Android (5 or later) screens temotely access and control Samsung, LG and Lenovo devices as well as Android devices running Android 8 or later, such as Asus, Essentia tuawel, Honor, Motorola, Nokia, OPPO, Sony, Xiaomi, and ZTE ugenoted access well wells for Misclewing Ruberd, Calmo, Potenta, Honeyett, Interne, Janasonc, Somm, Unitech, Zehra is available in our "splatahop for haged 8.101" setu ast remote access with HD quality emotely access computers and servers running Windows XP/7/8/10, Windows Server 2003, 2008, 2012, 2016, 2019, ond macOS 10.10+, native support for Apple Silicon (M1, M2, M3, M4) Veb console for device and user management ogging of connections and activity lefine super admins, admins, group-specific admins and members leser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors 55-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection evice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Withebard - annotate the remote computer screen from iPad and Android tablets liew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote control to aunch aremote session from within your incident, ticket or chat. Works with Zendesk, Fresheervice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
temotely access and control Samsung, LG and Lenovo devices as well as Android devices running Android 8 or later, such as Asus, Essentia tuawei, Honor, Motorola, Nokia, OPPO, Sony, Xiaomi, and ZTE apport for accessing devices from Blackers, Bukeled, Calump, Cipherlah, Hongwell, Intermec, Janam. NetGen, Pansonic, Sonin, Unitech, Zebra is available in our "splitchtop for Rugged 8 ICH" solu ast remote access with HD quality emotely access computers and servers running Windows XP/7/8/10, Windows Server 2003, 2008, 2012, 2016, 2019, nd maCOS 10.104, native support for Apple Silicon (M1,M2,M3,M4) Veb console for device and user management ogging of connections and activity lefine super admins, admins, group-specific admins and members Iser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors S6-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection levice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Auti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine (Withebard - annotate the remote computer screen from iPad and Android tablets liew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aunch aremote session from within your incident, ticket or chat. Works with Zendesk, Fresheervice, Freshdesk, utotax PAS, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
tuawei, Honor, Motorola, Nokia, OPPO, Sony, Xiaomi, and ZTE upport for accessing devest nom liacidamy, Buebric, Cakima, Copertab, Interme, Janam, Nextein, Panssonic, Sonim, Uiteen, Zehra is available in our "splanhop for Rugged 8.101" tolu ast remote access with HD quality emotely access computers and servers running Windows XP/7/8/10, Windows Server 2003, 2008, 2012, 2016, 2019, and macOS 10.10+, native support for Apple Silicon (N1,M2,M3,M4) Veb console for device and user management ogging of connections and activity terfine super admins, admins, group-specific admins and members Iser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors 56-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option eques permission upon connection hevice authentication hat (in session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop wo technicians can remote into one machine Whitebard - annotate the remote computer screen from iPa and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session toolly view activity and annotate the remote computer screen from iPa and Android tablets iew-only Mode - Select "View Only" in the desion toolbar during a remote access session toolly view activity and annotate the remote control it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotak PAS, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session	
ast remote access with HD quality emotely access computers and servers running Windows XP/7/8/10, Windows Server 2003, 2008, 2012, 2016, 2019, nd ma acOS 10.10+, native support for Apple Silicon (M1,M2,M3,M4) Veb console for device and user management ogging of connections and activity effine super admins, admins, group-specific admins and members Iser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors So-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Ma password option equest permission upon connection evice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Auti-monitor support (view one at a time, multi-to-one, or multi-to-mult) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remoter ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PAS, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
nd macOS 10.10+, native support for Apple Silicon (M1,M2,M3,M4) /eb console for device and user management agging of connections and activity efine super admins, admins, group-specific admins and members iser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors 56-bit AES encryption wo-step verification bock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection evice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) fulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine //hiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "view Only" in the session tolbar during a remote access session to only view activity and annotate the remote or ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
angging of connections and activity efine super admins, admins, group-specific admins and members iser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors S6-bit AES encryption wo-step verification bock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection evice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) fulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine //hiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toObar during a remote access session to only view activity and annotate the remote of ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutoask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
efine super admins, admins, group-specific admins and members Iser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors 56-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection tevice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) fulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Whiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
ser management eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors S6-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection evice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) fulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine //hiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotak PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
eboot and reconnect during attended support session reate a custom branded SOS app for Windows and Mac with your logo, text, colors 56-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection levice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets liew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote control it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
reate a custom branded SOS app for Windows and Mac with your logo, text, colors 56-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection equest permission upon connection tevice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshesrvice, Freshdesk, uutoask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
56-bit AES encryption wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection equest permission upon connection evice authentication hat (in-session) ession recording lie transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) fulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote o ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshesrvice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
wo-step verification ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection equest permission upon connection tevice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote or ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
ock keyboard and mouse on remote computer onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection equest permission upon connection evice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote control it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
onnect as Admin option to fully interact with UAC and perform privileged operations equire Windows or Mac password option equest permission upon connection tevice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshesrvice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
equire Windows or Mac password option equest permission upon connection tevice authentication that (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote control it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
equest permission upon connection evice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote control it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
evice authentication hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop uudio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote co ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
hat (in-session) ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Whiteboard - annotate the remote computer screen from iPad and Android tablets 'iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
ession recording ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Whiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
ile transfer (including drag-and-drop file transfer and Windows copy/paste file transfer) Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Whiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote o ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
Aulti-monitor support (view one at a time, multi-to-one, or multi-to-multi) hare technician desktop udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote o ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, uutotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
hare technician desktop udio wo technicians can remote into one machine Whiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote of ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
udio wo technicians can remote into one machine Vhiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote o ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, wtotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
wo technicians can remote into one machine Whiteboard - annotate the remote computer screen from iPad and Android tablets liew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote o ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, wtotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
Vhiteboard - annotate the remote computer screen from iPad and Android tablets iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote o ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
iew-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote o ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
ontrol it aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	computer croop, but not compt
aunch a remote session from within your incident, ticket or chat. Works with Zendesk, Freshservice, Freshdesk, utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	computer screen, but not remote
utotask PSA, Spiceworks Helpdesk, Salesforce and Microsoft Teams utomatically log remote session details back in the ticket after session is completed	
itiate a voice call to the end-user during the remote access session	
riority technical support	
pps and web console available in English, French, German, Spanish, Italian, Portuguese, Japanese, and Simplified Chinese	
dditional features for unattended access	
ccess up to 10 or 300 unattended computers per license, based on your selected plan. Each license gives access to additional unattended echs can access 20 or 600 computers)	
emotely access unattended computers, servers, devices running Windows 7/8/10/11, Windows Server 2012, 2016, 2019, macOS 10.10+,	native support for Apple Silicon
M1,M2, M3, M4) Linux Ubuntu, Desktop 16.04, 18.04, and 20.04, 22.04, 24.04, CentOS 7 and 8, RHEL 7.3 - 8.1, Fedora 33 - 37	
omputer and User grouping	
iroup permissions	
iew computer status, inactive time, streamer version	
emote print Iank remote screen	
ile transfer outside of a remote access session	
emote wake (Wake on LAN) .ccess RDP Session	
emote reboot utonomous Endpoint Management (Add-on)	
utonomous Endpoint Management (Add-on) ndpoint policy management: Enforce tailored security and configuration policies, including flexible patching rules like pre-approved versi	ons ring undates and automate
nopoint poincy management: emorce tailored security and configuration policies, including fexible patching rules like pre-approved versil pprovals.	ons, ring updates, and automate
atch management: Protect against vulnerabilities by automating updates for operating systems and third-party software and having grea	ter control over deployed version
roactive alerts and automated remediation: Identify and resolve issues quickly with configurable alerts and automations via smart action	S
to-many actions: Streamline operations and remediate issues by scheduling or instantly executing tasks simultaneously across multiple ϵ	ndpoints
ackground actions: Access diagnostic tools such as task manager, registry editor, device manager, service manager and remote commanc r starting a remote session	without interrupting the end-us
ventory reporting: Access detailed reports on system, hardware and software inventory for improved visibility, auditing and compliance	
ndpoint security dashboard: Centralize endpoint protection with real-time threat detection, automated response, antivirus managemen	t for Splashtop AV and others
ashboard insights: Monitor endpoint health, patch statuses, and compliance through a centralized dashboard with actionable insights ar	
	id detailed logs.
Looking for SSO, advanced security and greater manageability? View the Enterpris for details.	-

Copyright © 2025 Splashtop Inc., 10050 North Wolfe Road, Suite SW2-S260 +1 (408) 886-7177 https://www.splashtop.com 020725